

Johnson & Johnson



Hyperlocal Targeting of Vaccine Hesitancy in Zambia

Prepared by Fraym for Johnson & Johnson Global Public Health

January 2022

Hyperlocal Support of Vaccine Uptake: Overview

We aim to bring local understanding of uptake barriers across SSA

Goals



A **deeper understanding** of the 3C's occur locally and across entire countries to inform broad Risk Communication and Community Engagement (RCCE) efforts.



A **detailed mapping of J&J's consumer segments** and media consumption patterns across the country to close the gap between data and action.



An **interactive tool to equip implementors with hyperlocal data** to overcome barriers to vaccine uptake faster.

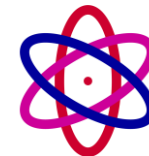
Outputs



Comprehensive reports containing overviews and detailed assessments of hyperlocal patterns of vaccine confidence, convenience, complacency, consumer segmentation, and media consumption patterns across the entire country.



DATAfraym® – an interactive web-based dashboard – access, for custom data exploration, analysis, and exports, with mapping available at a 1 km² level of granularity.



Complete datasets available regarding vaccine confidence, complacency, convenience, consumer segmentation, and media consumption patterns across the entire country, at a 1 km² level of granularity.

Paired with World Health Organization’s 3Cs Framework, Fraym has mapped J&J’s Consumer Segments to identify where vaccine uptake challenges are likely to occur



The 3Cs

- Confidence:** High confidence = *More* likely to take a vaccine
- Convenience:** High convenience = *More* likely to take a vaccine
- Complacency:** High complacency = *Less* likely to take a vaccine

Meet the segments: An introduction

	Segment 1 Confident enthusiasts	Segment 2 Vaccine sceptics	Segment 3 COVID cynics	Segment 4 Enthusiastic pragmatists	Segment 5 Vaccine ambivalents
Summary	Convinced of COVID threat and vaccine benefits. Would be quick adopters driven by social responsibility to protect their community.	Convinced of COVID threat, but scepticism around vaccine safety and efficacy inhibits perceived benefit and quick uptake.	Strongly hesitant of COVID threat and a COVID vaccine. Mistrust in the vaccine's purpose and advocates means they will be slow to vaccine adoption, if at all.	Convinced of COVID threat and merits of a vaccine, but inhibited by practical barriers. Cost-benefit analysis of the process could cause uptake delay.	Not convinced of the threat of COVID as a disease and lack motivation to seek a vaccine, but few barriers to uptake. Could be moved by social norms and strong messaging.
% of population	24%	25%	12%	19%	20%
Likelihood to take a COVID-19 vaccine	Very High	Moderately low	Very Low	High	Moderate
Speed of uptake	As soon as possible	Wait at least 6-12 months	Never	As soon as possible	Wait at least 6-12 months
Perceived ease of getting the vaccine	Very easy	Fairly easy	Fairly easy	Not easy/not at all easy	Fairly easy
COVID disease perceptions	High perceived risk and severity	High perceived risk and severity	Low perceived risk and severity	High perceived risk and severity	Low perceived risk and severity

Consumer Segmentation

Different segments of people have different motivations and reasons to not get a COVID- 19 vaccine (barriers)

Methodology

Machine Learning for Hyperlocal Mapping

Fraym has built machine learning (ML) software that weaves together geo-tagged household survey data with satellite imagery to create localized population information (1 km²).

1

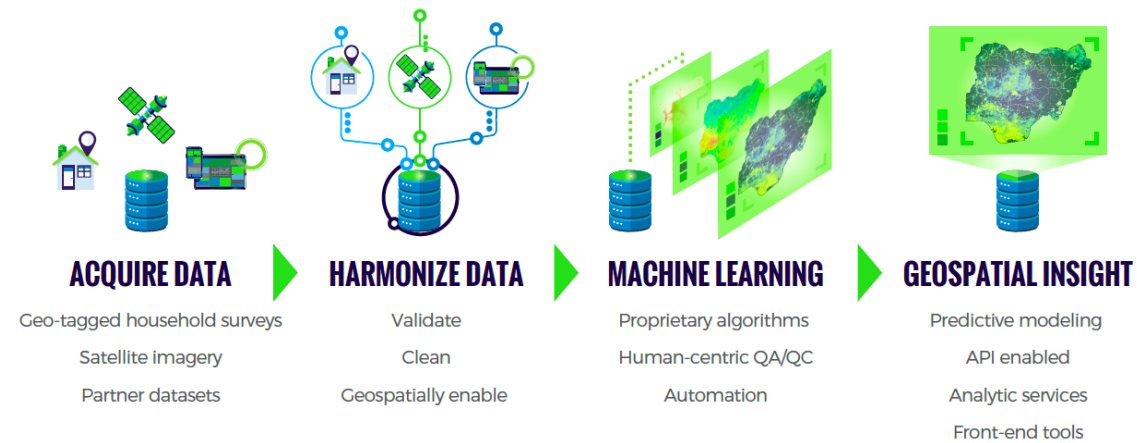
The primary ML model input is data from high-quality, geo-tagged household surveys. Key indications of a high-quality household survey include implementing organization(s), sample design, sample size, and response rates. After data collection, *post-hoc* sampling weights are created to account for any oversampling and ensure representativeness.

2

The second major data input is satellite imagery and related derived data products, including Earth observation (EO) data, gridded population information (e.g., human settlement mapping, etc.), proximity to physical locations (e.g., health clinics, ports, roads, etc.) and biophysical surfaces like soil characteristics. As with the survey data, Fraym data scientists ensure that the software only uses high-quality imagery and derivative inputs.

3

To create spatial layers from household survey data, Fraym leverages machine learning to predict an indicator of interest at a 1 square kilometer resolution. This methodology builds upon existing, tested methodologies for interpolation of spatial data. The resulting model is used to predict the survey data for all non-enumerated areas. A similar approach was originally developed by academic researchers focused on health outcomes, which were expanded upon by USAID's Demographic and Health Surveys program since then by Fraym and others.¹



Note 1: Gething, Peter, Andy Tatem, Tom Bird, and Clara R. Burgert-Brucker. 2015. Creating Spatial Interpolation Surfaces with DHS Data DHS Spatial Analysis Reports No. 11. Rockville, Maryland, USA: ICF International. Other notable, relevant work includes: Weiss DJ, Lucas TCD, Nguyen M, et al. Mapping the global prevalence, incidence, and mortality of *Plasmodium falciparum*, 2000–17: a spatial and temporal modelling study. Lancet 2019 and Tatem A, Gething P, Pezzulo C, Weiss D, and Bhatt S. 2014. Final Report: Development of High-Resolution Gridded Poverty Surfaces. University of Southampton. <https://www.worldpop.org/resources/docs/pdf/Poverty-mapping-report.pdf>

3Cs Model of Vaccine Hesitancy

Fraym used the *WHO Sage Working Group on Vaccine Hesitancy* backed 3Cs Model to analyze and segment vaccine hesitant populations.

The 3Cs Model of Vaccine Hesitancy

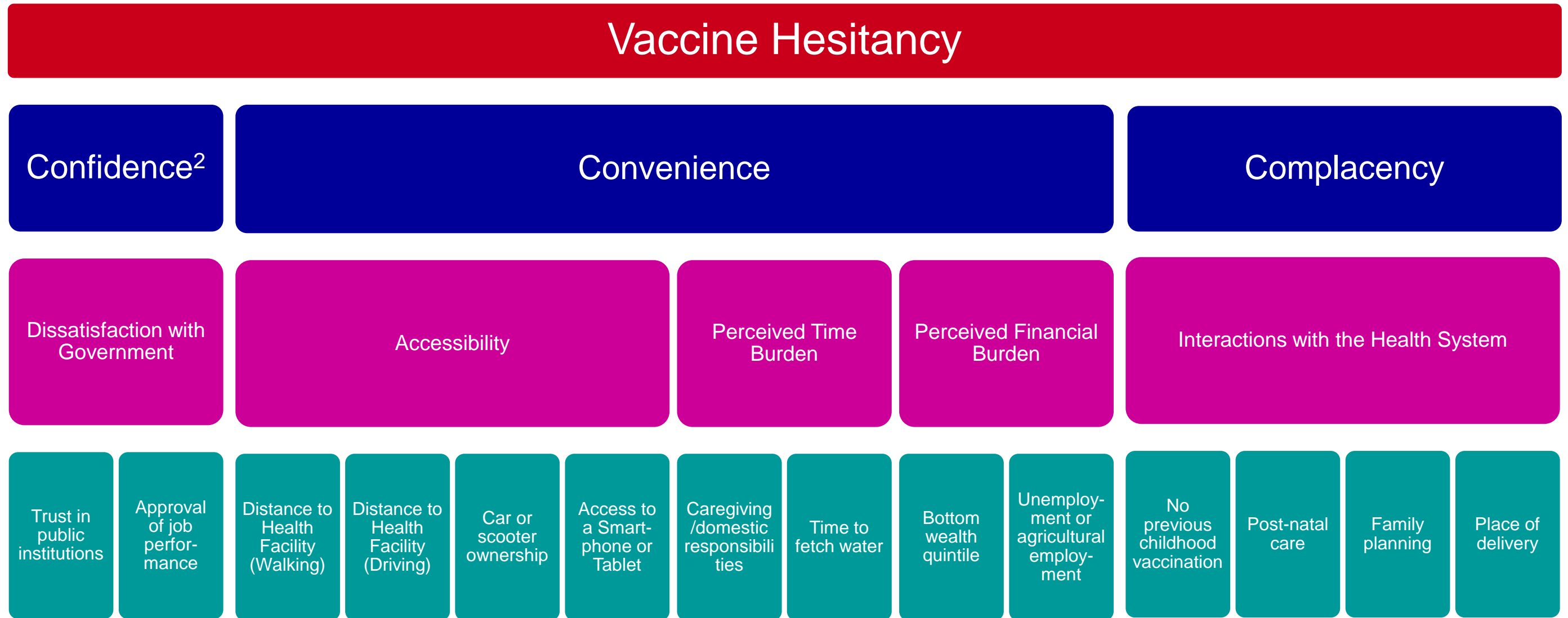
- ① **Confidence:** Trust in the effectiveness and safety of vaccines, the system that delivers them, and the motivations of policymakers.
- ② **Convenience:** Physical availability, affordability, and willingness-to-pay, geographical accessibility, ability to understand, and appeal of immunization services.
- ③ **Complacency:** Level to which perceived risks of vaccine-preventable diseases are low and vaccination is not deemed a necessary preventative action.

Source 1: https://www.who.int/immunization/sage/meetings/2014/october/1_Report_WORKING_GROUP_vaccine_hesitancy_final.pdf

Source 2: <https://africacdc.org/download/covid-19-vaccine-perceptions-a-15-country-study/>

Source 3: <https://pubmed.ncbi.nlm.nih.gov/33684019/>

Indicators for the “3Cs” Model¹



Note 1: Full indicator descriptions are available in the Appendix.

Note 2: Indicators for the confidence model are sourced from the Afrobarometer and are only available at the first administrative level.

Source: Zambia Demographic and Health Surveys, World Health Organization, Malaria Atlas Project “Global maps of travel time to health facilities”

Profiles of Vaccine Hesitant Segments

Fraym created each profile based on their unique combination of the 3Cs.

Segment Profile	Confident Enthusiasts	Enthusiastic Pragmatists	Vaccine Ambivalents	Vaccine Sceptics	COVID Cynics
Segment Description	<i>Convinced of COVID threat and vaccine benefits. Would be quick adopters driven by social responsibility to protect their community.</i>	<i>Convinced of COVID threat and merits of a vaccine, but inhibited by practical barriers. Cost-benefit analysis of the process could cause uptake delay.</i>	<i>Not convinced of the threat of COVID as a disease and lack motivation to seek a vaccine, but few barriers to uptake. Could be moved by social norms and strong messaging.</i>	<i>Convinced of COVID threat, but scepticism around vaccine safety and efficacy inhibits perceived benefit and quick uptake.</i>	<i>Strongly hesitant of COVID threat and a COVID vaccine. Mistrust in the vaccine's purpose and advocates means they will be slow to vaccine adoption, if at all.</i>
Level of Confidence	High	High	Moderate	Low	Low
Level of Convenience	High	Low	Moderate	Moderate	Moderate
Level of Complacency	Low	Low	High	Low	High
Potential Speed of Vaccine Uptake	Rapid	Delayed	Slow	Very Slow	Least Likely

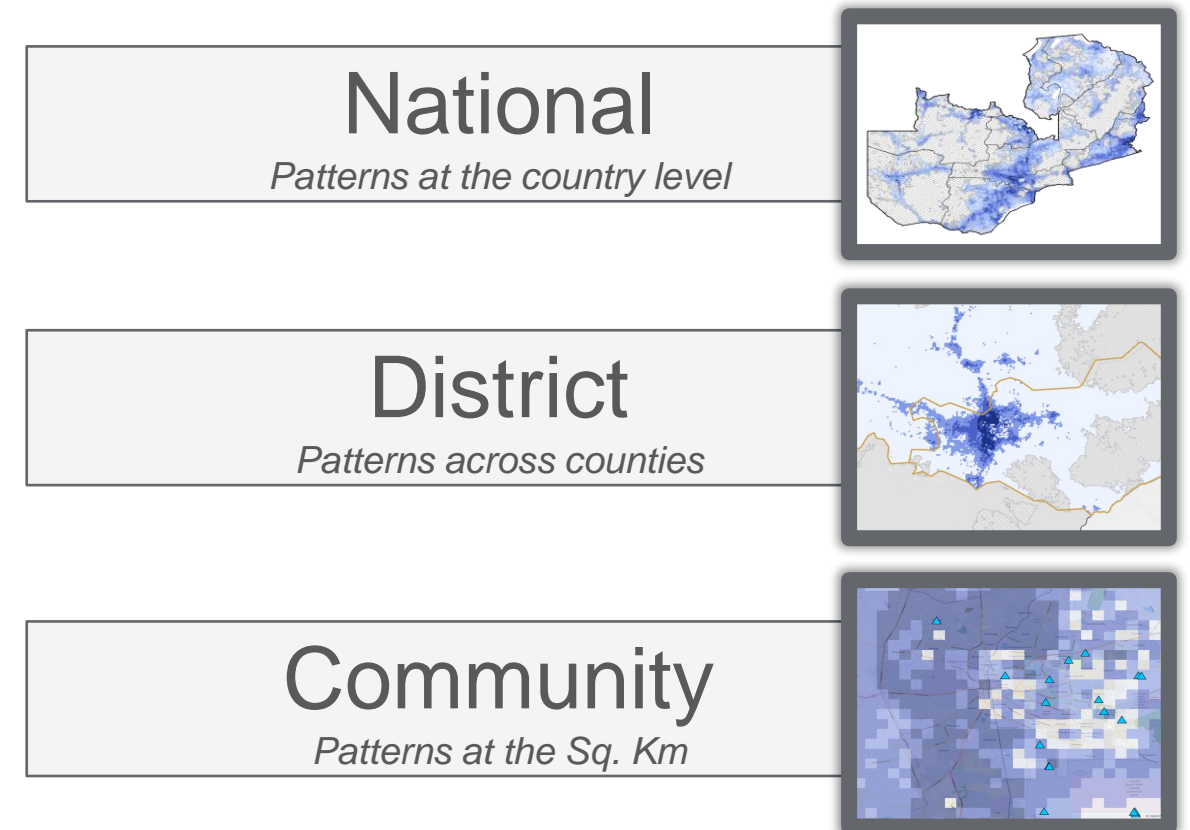
How to use this analysis

Paired with WHO's 3Cs Framework, Fraym has mapped J&J's Consumer Segments to identify where vaccine uptake challenges are likely to occur.

Potential Use-Cases:

- Concentrate communication campaigns and media spending in specific geographic areas
- Target specific messages to niche audiences in prioritized geographies
- Optimize vaccine distribution
- Service & Product Delivery Planning

3 Levels of Views



Segment Mapping Use Cases

Mapping the 3Cs of Vaccine Hesitancy




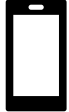
Fraym created hyper-local maps of vaccine complacency and convenience and a state-level view of confidence (proxied by trust in government).

- 1 Fraym used the 2018 Zambia Demographic and Health Survey to model vaccine complacency and convenience. To incorporate confidence, Fraym utilized state-level data from the 2020 Zambia Afrobarometer.
- 2 Vaccine complacency indicators were created based on limited interactions with the health system as a proxy for low perceived risk for diseases and preventative actions. Vaccine convenience indicators focus on accessibility, as well as time and financial burdens associated with getting vaccinated. Fraym utilized multiple correspondence analysis (MCA) to create complacency and convenience indices and normalized index values from zero to one.¹
- 3 Fraym created a confidence in government index using the 2020 Zambia Afrobarometer. The index averages trust in a range of public figures—including the Prime Minister, members of the House of Peoples' Representatives, the local government, and traditional or religious leaders—through trust towards these figures and disapproval of their performance. The state-level data was normalized from zero to one. All individuals living in that state receive the same score.

Note 1: To learn more about MCA, please visit <https://www.sciencedirect.com/topics/computer-science/multiple-correspondence-analysis>.

Demographics of Vaccine Segments

Fraym analyzed the demographic characteristics of each segment among adults aged 15-49.

	Confident Enthusiasts	Enthusiastic Pragmatists	Vaccine Ambivalents	Vaccine Sceptics	COVID Cynics
Age					
 15-34	59%	60%	54%	58%	52%
35-49	41%	40%	46%	42%	48%
Education					
 No education	10%	15%	5%	8%	9%
Complete primary	11%	15%	18%	18%	25%
Complete secondary	10%	2%	9%	6%	6%
Higher education	1%	0%	0%	0%	0%
Regular Media Consumption¹					
 Newspaper/Magazine	16%	6%	12%	7%	5%
Television	49%	8%	41%	15%	21%
Radio	56%	32%	40%	39%	32%
Asset Ownership					
 Mobile phone	95%	52%	90%	85%	84%
Television	51%	10%	48%	27%	32%
Radio	63%	30%	64%	56%	55%

Note 1: Regular media consumption is defined as listening to the radio, watching television, or reading a newspaper or magazine at least once per week.

Note 2: Categories do not add to 100% due to response options not shown.

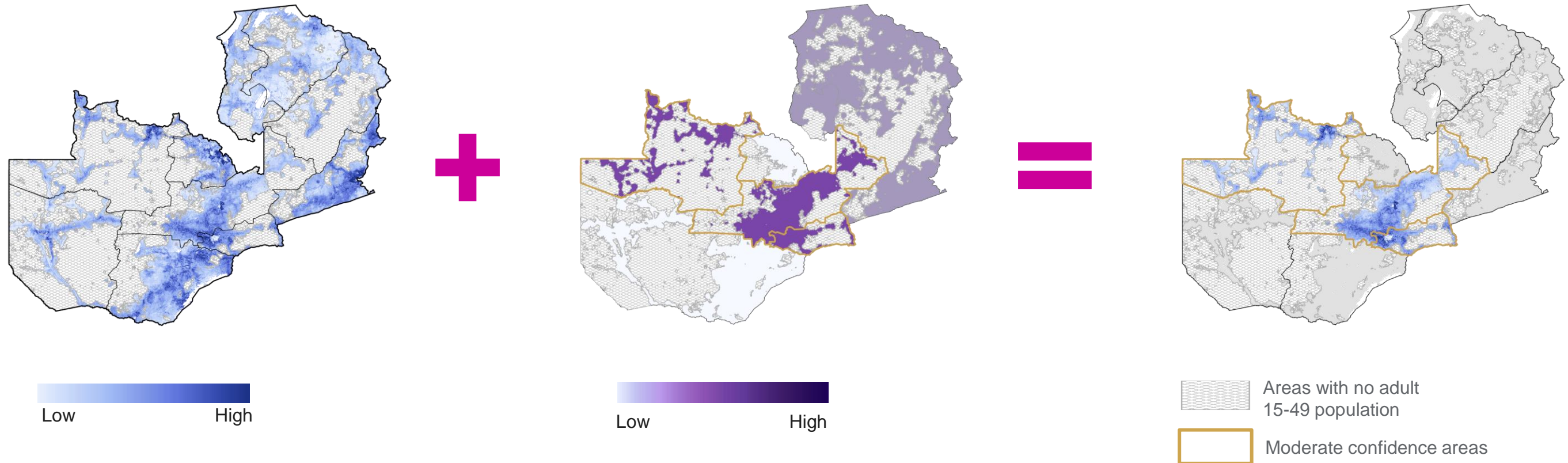
Identifying Vaccine Ambivalents

Vaccine ambivalents are not convinced of the threat of COVID as a disease and lack motivation to seek a vaccine, but face few barriers to uptake. This group could be moved by social norms and strong messaging.

Proportion of adults 15-49 who are high complacency, moderate convenience¹

Moderate confidence areas on the state-level confidence index²

Proportion of adults 15-49 who are vaccine ambivalents



Note 1: High complacency adults are adults who are in the third tercile of the complacency index, and moderate convenience in the second tercile of the convenience index.

Note 2: Moderate government confidence areas are those that fall into the second tercile of the state-level confidence index. Areas that are not moderate confidence were made transparent.

Source: 2018 Zambia DHS, 2020 Zambia Afrobarometer, Fraym

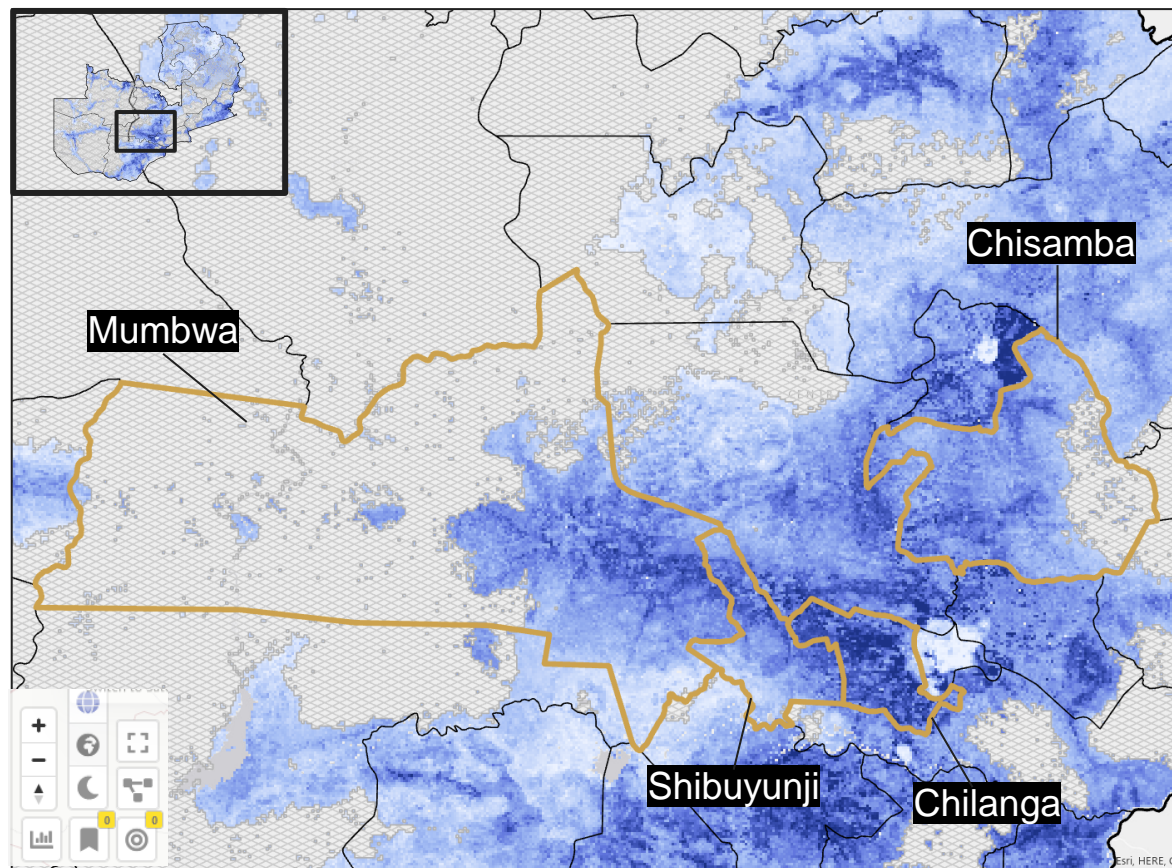
Top Districts: Vaccine Ambivalents



Tip: Use the DATAfraym® “Top Locations” tool to view locations with the highest values for your chosen indicator.

Fraym calculated the percentage of vaccine ambivalents and aggregated them to the district level to identify the areas most in need *and* least likely to receive vaccines.¹

Proportion of vaccine ambivalents



DATAfraym® allows users to target priority populations depending on specific programming needs. Fraym first identified the number of adults in a district, then found the proportion of high complacency adults. Of these high complacency adults, Fraym identified vaccine ambivalents who have moderate levels of convenience and confidence.

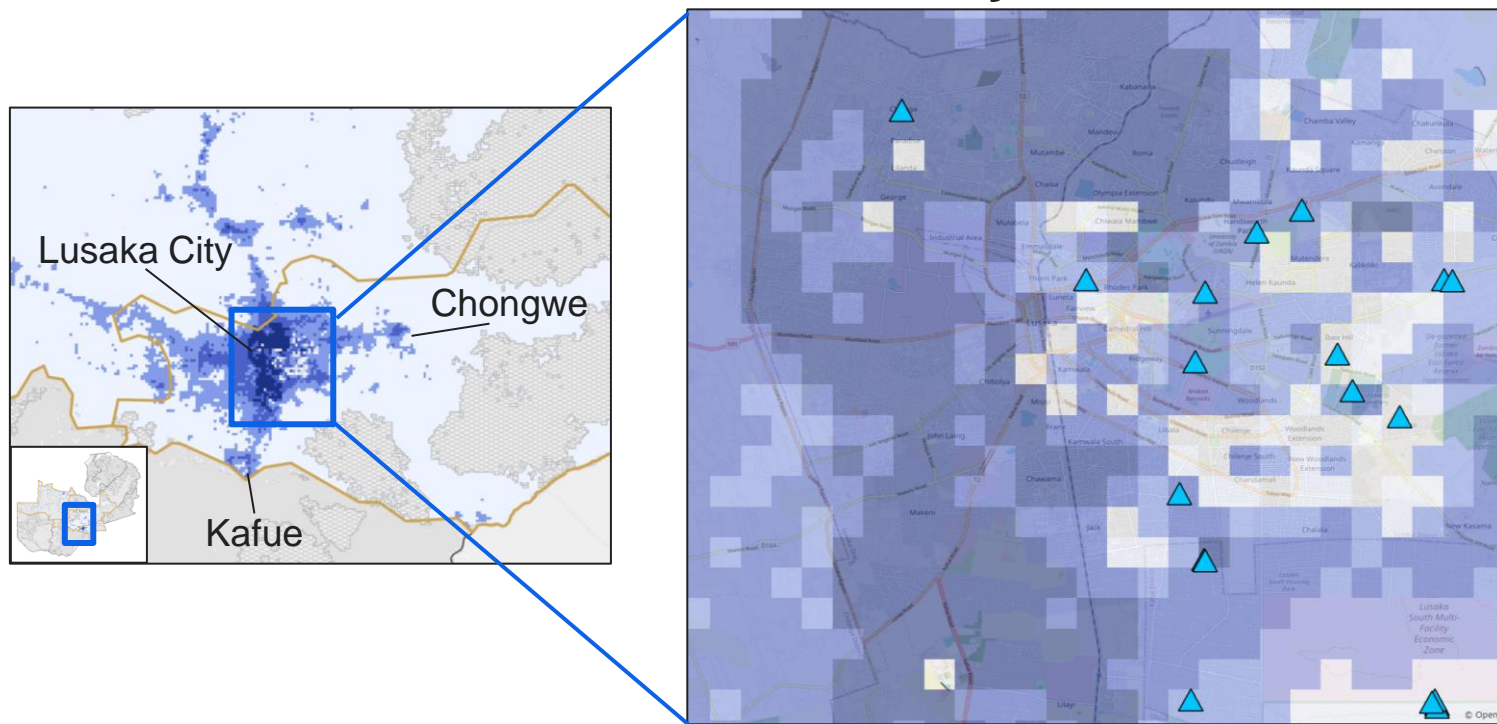
Rank (by % of vaccine ambivalents)	Province	District	Adult 15-49 population	High complacency (%)	Vaccine Ambivalents (%)	Vaccine Ambivalents (# of people)
1	Lusaka	Chilanga	165,000	32%	16%	26,000
2	Central	Shibuyunji	40,000	31%	15%	6,000
3	Central	Chisamba	68,000	35%	14%	10,000
4	Central	Mumbwa	106,000	34%	14%	15,000
5	North-West	Ikelenge	27,000	30%	13%	3,000

Note 1: The proportion of vaccine ambivalents was generated for every 1km² grid across Zambia and then aggregated to the district level.

Vaccine Ambivalents: Hyperlocal View

Communities with high numbers of vaccine ambivalent adults have access to several medium and large medium health centers. This signals that complacency, rather than access, is the main challenge for this group.

Zoom into Lusaka City in Lusaka Province



Number of adults who are vaccine ambivalent^{1,2}



<5

1,500

▲ Medium/large health facility

Nearly 2 million adults live in the **Lusaka** province, of which **130,000 (7%)** are expected to be vaccine ambivalents.

- Hotspots of vaccine ambivalent adults in Oromia can be found in urban areas such as **Lusaka City, Kafue, and Chongwe**. This group may require more targeted outreach to take the vaccine.
- Risk communication campaigns for this group will be critical to explain the threat COVID-19 poses to them and their loved-ones. **Radio** (64% ownership) and **mobile phone** (90% ownership) campaigns will be most effective.

Note 1: Adults are defined as individuals aged 15-49.

Note 2: Map shows the number of adults who are high complacency and moderate convenience and are living in moderate government confidence areas.

Source: 2018 Zambia DHS, 2020 Zambia Afrobarometer, Fraym

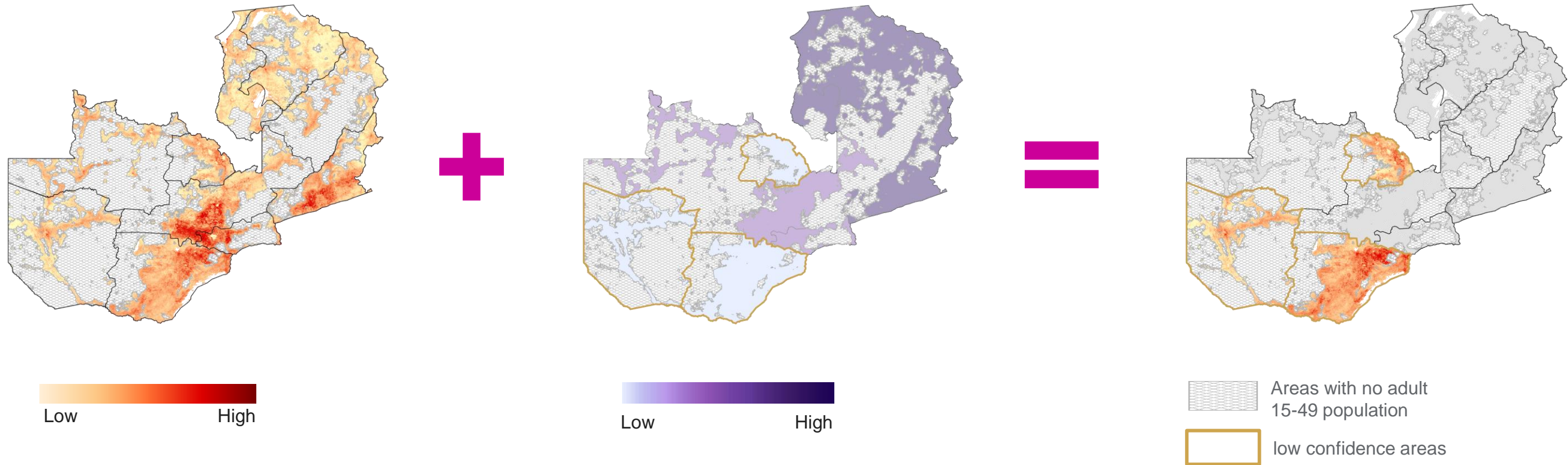
Identifying Vaccine Sceptics

Vaccine sceptics are convinced of COVID threat, but have scepticism around vaccine safety and efficacy inhibits perceived benefit and quick uptake. Trust in the vaccine and the system that delivers it are key levers for this segment.

Proportion of adults 15-49 who are low complacency, moderate convenience¹

Low confidence areas on the state-level confidence index²

Proportion of adults 15-49 that are vaccine sceptics



Note 1: low complacency adults are adults who are in the first tercile of the complacency index, and moderate convenience in the second tercile of the convenience index.

Note 2: low government confidence areas are those that fall into the first tercile of the state-level confidence index. Areas that are not low confidence were made transparent.

Source: 2018 Zambia DHS, 2020 Zambia Afrobarometer, Fraym

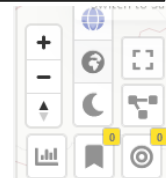
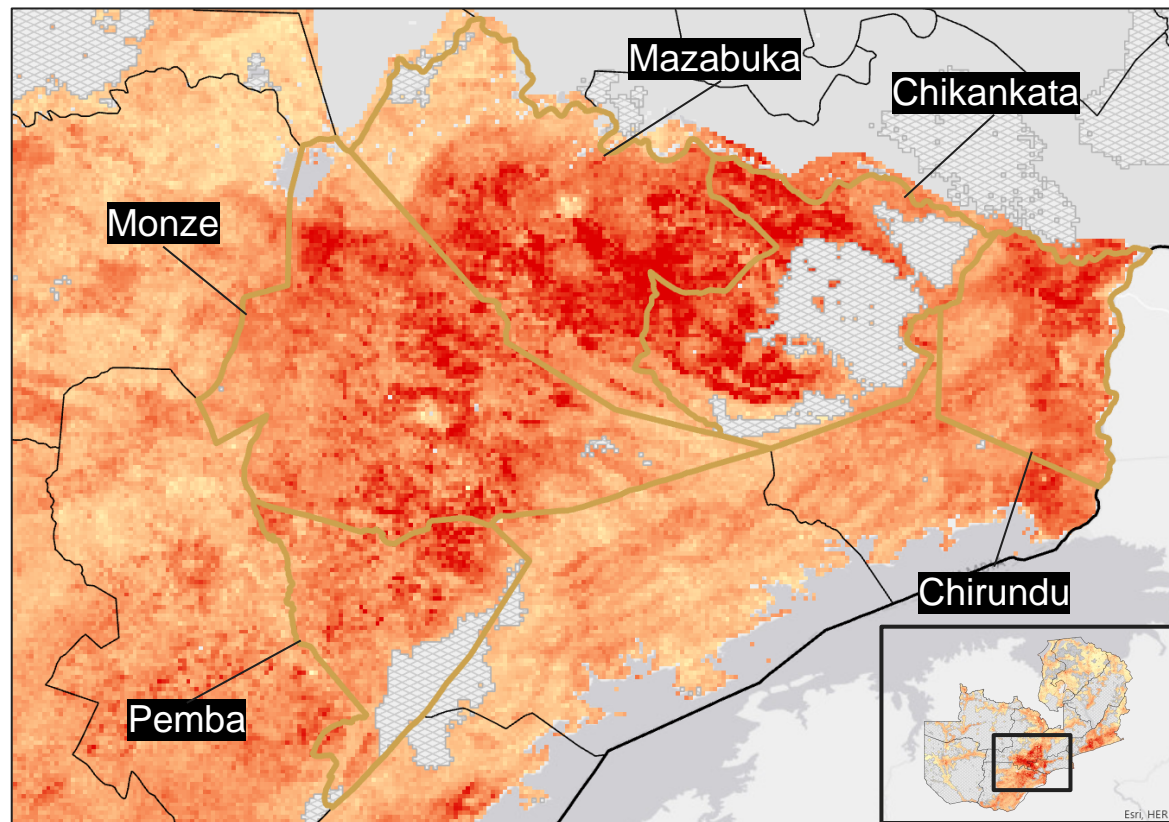
Top Districts: Vaccine Sceptics



Tip: Use the DATAfraym® “Top Locations” tool to view locations with the highest values for your chosen indicator.

Fraym calculated the percentage of vaccine sceptics and aggregated them to the district level to identify the areas most in need *and* least likely to receive vaccines.¹

Proportion of vaccine sceptics



DATAfraym® allows users to target priority populations depending on specific programming needs. Fraym first identified the number of adults in a district, then found the proportion of low complacency adults. Of these low complacency adults, Fraym identified vaccine sceptics who have moderate levels of convenience and low confidence.

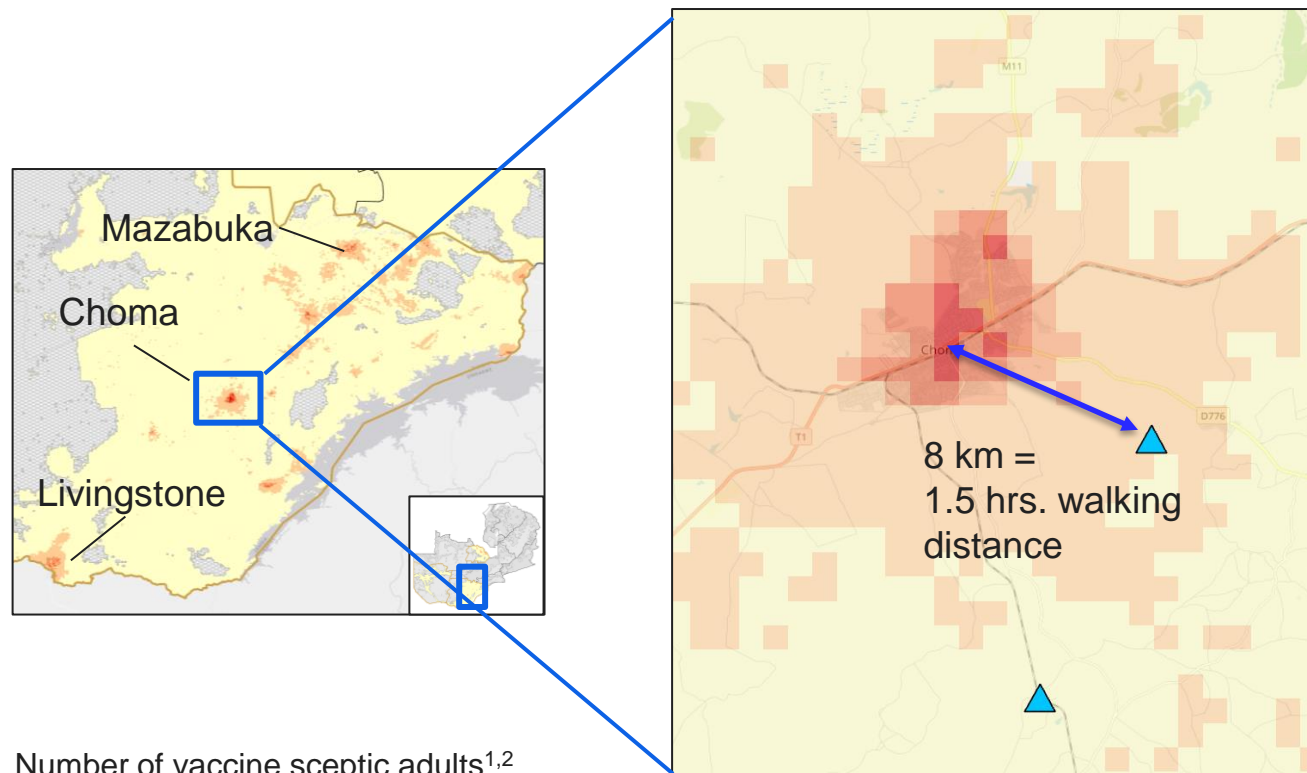
Rank (by % of vaccine sceptics)	Province	District	Adult 15-49 population	Low complacency (%)	Vaccine Sceptics (%)	Vaccine Sceptics (# of people)
1	Southern	Chikankata	36,000	33%	15%	5,000
2	Southern	Mazabuka	104,000	32%	13%	13,000
3	Lusaka	Chirundu	34,000	31%	12%	4,000
4	Southern	Pemba	24,000	31%	12%	3,000
5	Southern	Monze	115,000	32%	12%	14,000

Note 1: The proportion of vaccine sceptics was generated for every 1km² grid across Zambia and then aggregated to the district level.

Vaccine Sceptics: Hyperlocal View

Vaccine sceptics are convinced of the COVID threat, but low confidence in the government may make vaccine outreach more challenging.

Zoom into Choma in Southern Province



1.1 million adults live in the Southern province, of which **110,000 (10%)** are expected to be vaccine sceptics.

- Most vaccine sceptics live in towns such as **Choma, Livingstone** and **Mazabuka**. This group may take the vaccine at a slower rate given their moderate convenience and low confidence.
- There are relatively few medium and large health facilities in these areas. Choma could benefit from **pop-up clinics** providing services to this population closer to the town's center.
- Low confidence in the government poses a significant challenge but nearly 80% have access to a **mobile phone** for possible media campaigns.

Note 1: Adults are defined as individuals aged 15-49.

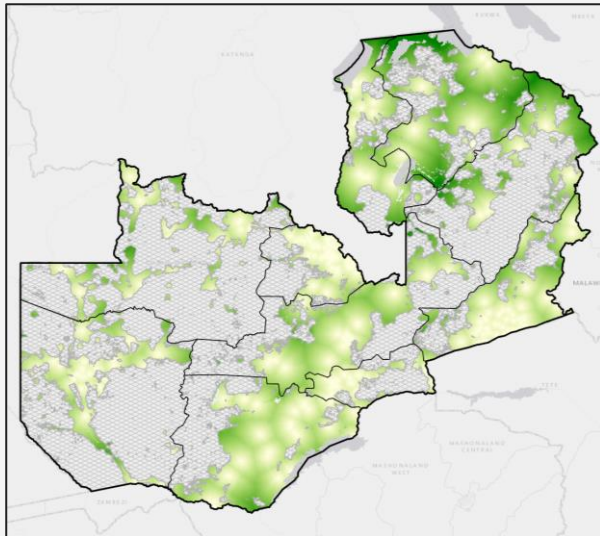
Note 2: Map shows the number of adults who are low complacency and moderate convenience and are living in low government confidence areas.

Source: 2018 Zambia DHS, 2020 Zambia Afrobarometer, Fraym

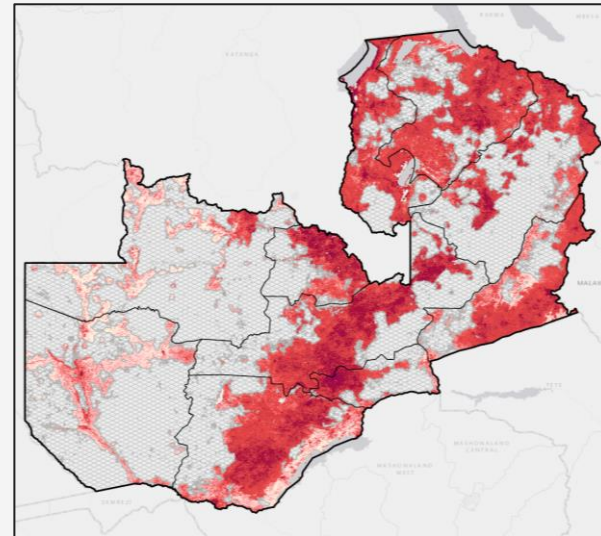
Community-Level Context

Contextual information at the community level can help inform broad RCCE efforts. All of these data indicators are in the DATAfraym® dashboard with geographic precision at the 1km2, municipality, and department levels.

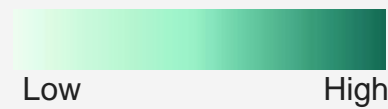
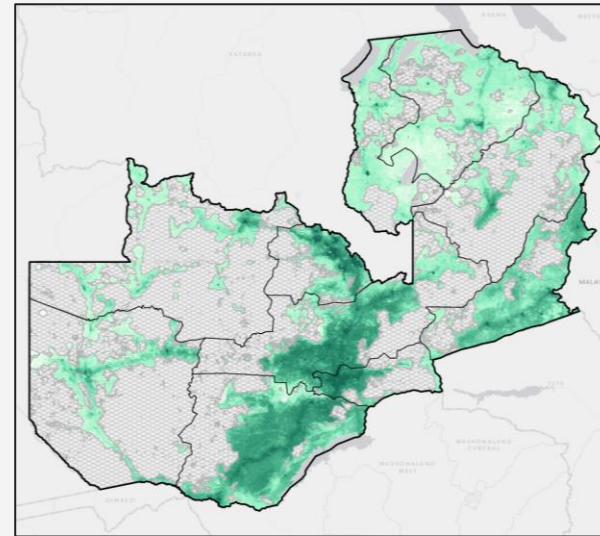
Walking Distance to Health Facility (min)



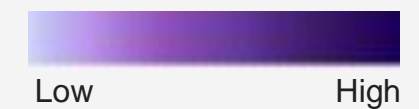
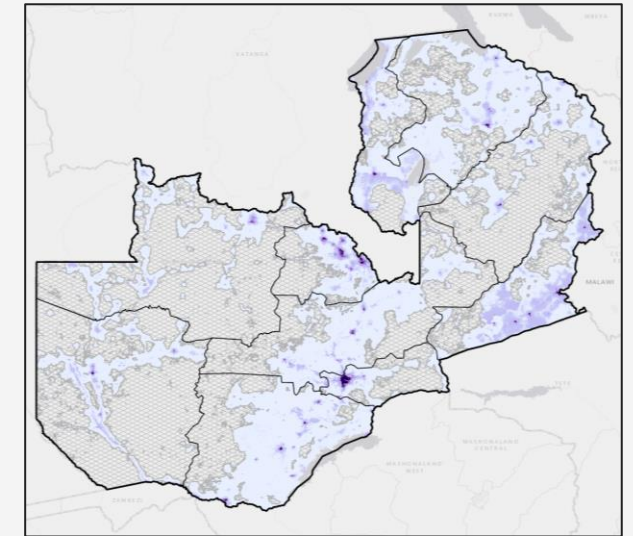
Radio Listenership (%)



Mobile Phone (%)



Elderly Population 60+ (# of People)



Source: 2018 Zambia DHS, 2020 Malaria Atlas Project

Data and Methods

Indicators for COVID-19 Vaccine Complacency

Fraym modeled COVID-19 vaccine complacency based low interactions with the health system.

Indicator	Description
Interactions with the health system: Individuals living in households with limited preventative or birth-related services.	
No previous childhood vaccination	Individual lives in a household where at least one under 5 child has not been vaccinated for polio, diphtheria, pertussis (whooping cough), and tetanus (DPT), hepatitis B, or measles.
Post-natal care	Individual lives in a household where at least one woman received a postnatal check within 2 months of giving any births in the past 0-35 months.
Family planning	Individual lives in a household where at least woman has heard of family planning at a health facility in the past 12 months.
Place of delivery	Individual lives in a household where a woman has given birth at a government hospital, government health center, government health post, NGO health facility, or a private hospital/clinic for any births in the past 0-35 months.

Source: 2018 Zambia DHS

Note 1: Fraym removed female visits to health facilities or visits by fieldworkers from the vaccine complacency model due to lack of variation.

Indicators for COVID-19 Vaccine Convenience

Fraym modeled COVID-19 vaccine convenience with accessibility, time burden, and financial burden.

Indicator	Description
Accessibility: Geographic distance will determine how physically feasible it is to receive a vaccine. The type of health facility will determine service capacity as well as the quality of service that can be expected	
Distance to health facility (walking)	Walking time to nearest health facility using least cost distance. Travel time will determine how physically feasible it is to receive a vaccine.
Distance to health facility (driving)	Driving time to nearest health facility using least cost distance. Travel time will determine how physically feasible it is to receive a vaccine.
Car, truck, or scooter ownership	Individual lives in a household that owns a car, truck, or scooter.
Access to a mobile phone	Individual lives in a household that owns a mobile phone. If vaccine appointments are booked primarily using a smartphone or internet connection, lack of the necessary technology may make it more difficult book an appointment and receive a jab.
Time burden: Concerns about time, cost or vaccine site accessibility may deter vaccine uptake.	
Caregiving/domestic responsibilities	Individual lives in a household with a child under 5 or an adult over 60.
Time to fetch water	Individual lives in a household that must travel longer than 1 hour to fetch drinking water.
Financial burden: Lower financial resources may affect the ability to receive a vaccine, particularly if the vaccine is perceived as costly.	
Bottom wealth quintile	Individual lives in a household that is in the bottom of the DHS wealth quintile. ¹
Unemployment or agricultural employment	Individual is employed in the agriculture sector or is unemployed.

Source: 2018 Zambia DHS, 2020 Malaria Atlas Project “Global maps of travel time to healthcare facilities”

Note 1: The wealth index is a composite measure of a household’s cumulative living standard from the DHS survey, calculated using information on household asset ownership, housing materials, and access to water and sanitation services. The first quintile is the poorest while the fifth quintile is the wealthiest.

Indicators for Confidence in Government

Fraym created a trust in government index using state-level Afrobarometer data.

Indicator	Description
Trust towards public figures	
Trust in public institutions	Individual trusts the Prime Minister, House of Peoples' Representatives, the local government, ruling party, opposition party, traditional leaders, or religious leaders "not at all" or "just a little".
Disapproval of public figures' performance	
Disapproval of performance	Individual "strongly disapproves" or "disapproves" of the way the Prime Minister, their member of the House of Peoples' Representatives, their elected local government leader, or traditional leaders have performed their jobs over the past 12 months.

Source: 2020 Zambia Afrobarometer

About Fraym

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ACQUIRE DATA

Geo-tagged household surveys
Satellite imagery
Partner datasets
Mobility data from network operators



HARMONIZE DATA

Validate
Clean
Geospatially enable



MACHINE LEARNING

Proprietary algorithms
Human-centric QA/QC
Automation



GEOSPATIAL INSIGHT

Predictive modeling
API enabled
Analytic services
Front-end tools

Thank you.

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